Alexandra Rodriguez

Senior Product Designer

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Recruitics, 2023 - 2025

Led the platform redesign, modernizing the user experience to enhance usability and engagement. Designed and launched an Al-powered analytics chatbot, driving new client acquisition and increasing tiered package upgrades among existing customers. Additionally, redesigned the company website to align with the rebranded internal software, ensuring a cohesive and consistent digital presence.

Product Designer

Koala, 2021 – 2022

Led UX/UI design efforts for a multi-channel digital ordering platform, spanning web, mobile app, and kiosk experiences, to support food commerce clients. Played a key role in a platform-wide redesign, improving usability and driving customer engagement. Designed and implemented new features to enhance ordering efficiency and streamline the user experience.

Product Designer

Display Social, 2020 - 2021

Led the redesign and feature development for a social media platform that enables users to monetize their content. Designed an intuitive digital wallet experience, allowing users to track their earnings, manage funds, and seamlessly cash out their balance.

Product Designer

Recruitics, 2019 - 2020

User advocate for a SaaS-based recruitment marketing platform. Partnered with product and engineering to lead multiple design initiatives, including user and market research, system redesigns, and the development of new and existing features. Focused on optimizing campaign management workflows, improving budget-setting experiences, and enhancing overall usability for recruiters and marketers.

Freelance Product Designer

Zone In, 2019 – 2020

Led redesign efforts for a nutrition app servicing some of the worlds top athletes. I conducted user and market research to ensure user/business needs. The redesign led to a 25% increase in engagement and boosted new client acquisition.

New York, NY alexrdesign.com alex.design.rodriguez@gmail 516-289-8257

Tools

Figma Sketch Invision Protopie Adobe Suite +More

Skills

Competitive Analysis Journey Mapping Flow Diagrams Art Direction Branding Usability testing Branding Style Guides UI Kits Prototyping Interaction Design Iconography Design Systems Wire framing +More

Education

Flatiron School 2018 – 2019 UX/UI Program

Seminole State College 2012–2013 Associates Degree